### Alzheimer's | ORANGE COUNTY

### After the Alzheimer's Diagnosis: Practical Information for Family Caregivers



**Providing Programs & Services Since 1982** 

# What we will cover:

- Building your support team
- Strategies to manage the emotions caregiving can bring
- Self-care for the caregiver
- Key communication tips
- Planning successful activities for engagement & stimulation
- Local resources for families









# **Caregiver Strategies**

# Manage Challenging Emotions Build Your Support Team Practicing Self-Care

### Remember, it's okay to...

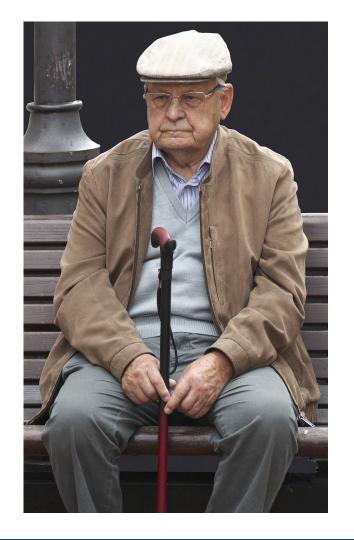
# ...take a break ...ask for help ...feel lonely sometimes ... feel frustrated sometimes



# **Emotions that Caregiving can Bring**



### Denial





## **Build Your Support Team**

# Connect 2 Culture & more - social, cultural and art activities around Orange County





For more information contact Early Stage Coordinator at 949-757-3759 or earlystage@alzoc.org

# **Build Your Support Team**

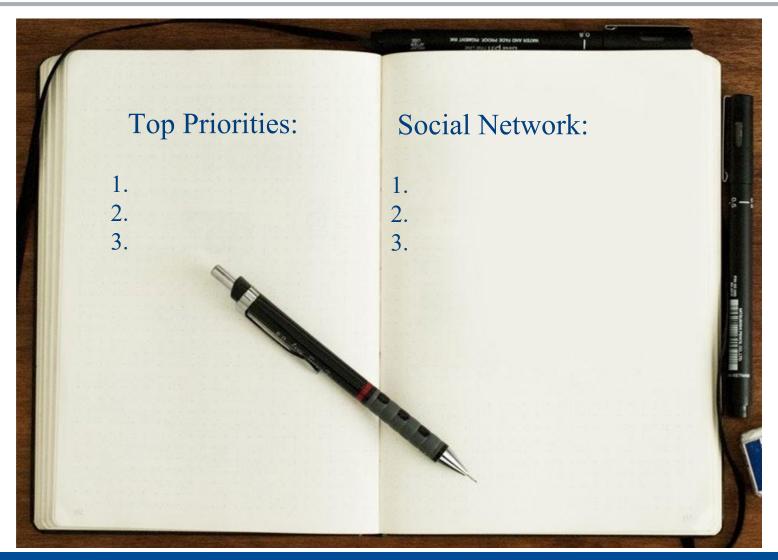
### **Education & Support Groups**

#### Living Well with Mild Memory Loss

A 4-week education/support group for adults experiencing early stage symptoms of memory loss and their care partners (Meets in different locations)

#### Support Groups across Orange County (Meets in different locations)

# **Stay Engaged with What Matters Most**



### **Practice Self-Care**

- Plan now for small changes that can make a big difference
- Write 1 or 2 goals you're willing to work on in the coming weeks



### **Practice Self-Care: Ways to Take a Break**



# Key Communication Tips



# **Communication Breakdowns**



- What happens when communication breaks down?
- How would you feel?

• How do you think a person with dementia feels?

# Beyond Words...

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

~ Maya Angelou



### **A Disease of Emotions**



# **Adapting our Approach**

# Effective communication and flexibility



### Increased well-being, self-esteem; reduction of frustration



# **Communication: Beyond Words**

Major components that determine the success of communication:

- **55% Body language**
- **38% Tone of voice** 
  - 7% Content or actual words

7%-38%-55% Rule . Prof. Albert Mehrabian, UCLA

# **Principles of Communication**

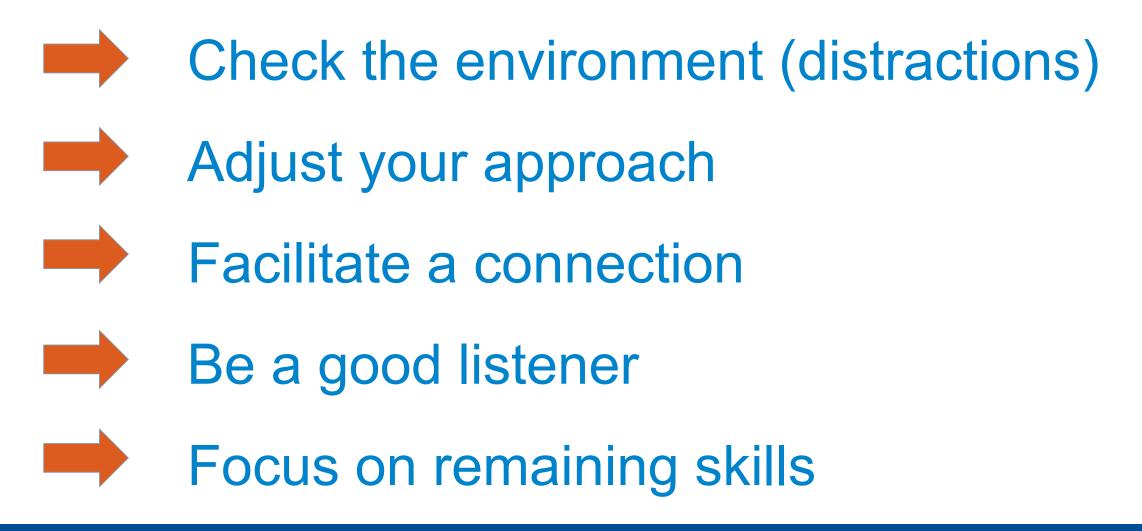
- Understand what isn't possible to change
- Thoughts, beliefs and actions significantly impact behavior
- All behavior has meaning
- Connecting always overrides the task

# **Benefits of Caring Conversations**



- Fosters self-esteem
- Reduces frustration
- Strengthens independence
- Enhances relationship

# **Steps to Caring Conversations**



# **Effective Communication**

# Don't:

- Reason
- Argue / Confront
- Remind
- Question recent memory
- Take it personally

### Do:

- Repeat
- Accept blame
- Leave room
- Agree
- Use distraction

### Remember...

- Breathe
- Respond to feelings
- Provide reassurance
- Distract and redirect
- Remove yourself & return later



## **Example Scenario: Caring Conversations**

- "What doctor's appointment? There's nothing wrong with me."
- **DON'T:** (reason) "You've been seeing the doctor every 3 months. It's written in the calendar and I told you yesterday."
- **DO:** (short explanation) *"It's just a regular check up."* (accept blame) *"I'm sorry if I forgot to tell you."*
- (distract) "Let's stop for ice cream on the way back!"









# Successful Activities for Engagement & Stimulation

# The Goal of Effective Activities

- Bring meaning, purpose, stimulation, joy and contentment to day-to-day life
- Utilize your loved one's remaining strengths, talents, and skills during any stage of their illness
- Can be done alone or with care partner, and can include family members and friends
- Normalize the person's life

National Alzheimer's Association: Activities at Home

• Focus is on enjoyment rather than results



# **Important Considerations**



- Everything you do with your loved one is an activity, even personal care!
- Always focus on the connection rather than the task at hand
- No matter how far people with dementia have progressed in the disease, they NEVER lose the desire to communicate and connect with you.

# **A Holistic Approach**



Photo by Romain Rullaud on Unsplash.com

#### **Engage the whole person**

- Physical
- Emotional
- Cognitive
- Spiritual

# **Planning Person-Centered Activities**

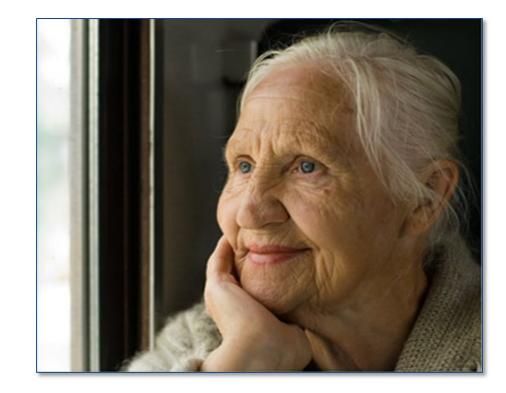
- Consider your loved one's life history, personal preferences, needs & interests.
- Activities should produce comfort; a feeling of belonging, having a purpose or occupation & a sense of identity.



 Activities don't have to be elaborate, they just have to be a "fit"

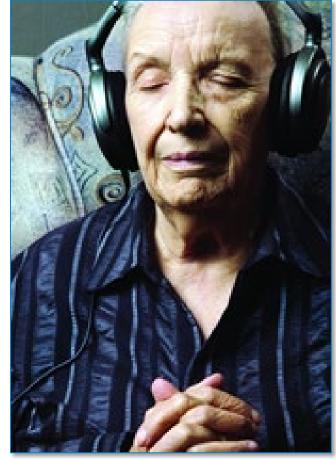
# What is Contented Involvement?

- An emotional state which occurs when person with dementia is doing something that is keeping him/her occupied and engaged.
- "In the zone" between over & under stimulation
- Families can develop a short list of soothing activities which can engage their loved one and bring them back to a state of contented involvement!



# **Contented Involvement Activities**

- Looking at photo books
- Having some tea
- Sitting in a chair and looking outside
- Holding a familiar object
- Listening to music
- Taking a walk
- Holding hands



# Making an Activity Box

- iPod loaded with his/her favorite music
- Photographs, letters, old greeting cards
- Items, or images of items, relating to your loved one's previous career
- Mementos and souvenirs, maps
- Playing cards, adult coloring book, word search or crosswords
- Favorite book (Bible, poetry, etc.)

## **Expressive Arts**

- Engage all the senses- touch, sight, sound, smell
- Music- Singing, making music, playing an instrument, drumming
- Writing- write a poem, make a list, sentence completion
- Crafting- Sewing, Knitting, Scrapbooking, Collage
- Reminiscing memorable events, favorite memories
- Painting, adult coloring books, zen doodling
- "Memories in the Making"











# Local Resources for Families

# **Telephone Support: Helpline**

- Disease Education and Caregiver Support
- Legal, financial and livingarrangement decisions
- Medicare and Medi-Cal benefits
- Government Benefits



• Professional and community services

# **Telephone Support: Helpline**

- Medications and treatment options
- Skills to provide quality care
- Strategies to reduce stress and manage lifestyle changes
- Clinical trials of potential treatments
- Home & Community Safety
- Caregiver Action Plan



# **Programs & Services**

- Family Care Consultation
- Education and support programs for families and professionals
- Family Orientation
- Caregiver Support Groups
- Interfaith Outreach & Services
- Wandering and Safety education
- Early Stage education, discussion & support groups, social & cultural activities
- Public Policy and Advocacy

# **Adult Day Health Centers**

Alzheimer's Orange County owns and operates two adult day health care centers:

- Acacia Adult Day Services (Garden Grove)
- South County Adult Day Services (Laguna Woods)

# **Adult Day Health Centers**

#### Social and healthcare programs to help frail and atrisk older adults:

- Comprehensive healthcare (nursing, supervision, medication management, and personal care)
- Medical supervision for those who have physical and cognitive impairment
- Comprehensive therapies (maintenance PT, OT and Speech Therapy, Music Therapy)
- Monthly communication with physician on progress

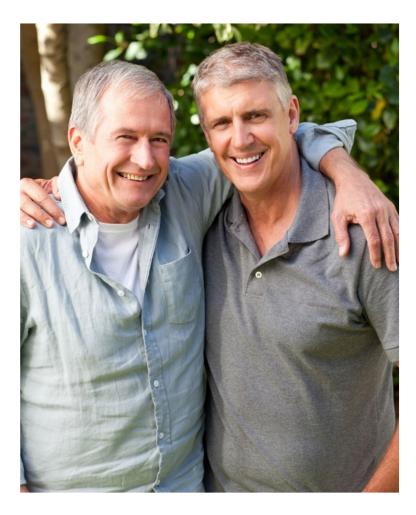
# **Adult Day Health Centers**

#### Social and healthcare programs to help frail and atrisk older adults:

- Activities & exercise (recreational and creative programs)
- Nutritious breakfast, lunch and snack
- Opportunities for social interaction with peers
- Round trip transportation
- Family and caregiver resources, education and support groups

# **Benefits of Adult Day Health Centers**

- Keeps families together at home
- Promotes independence, socialization, and healthy daily routines
- Results in greater medication adherence
- Provides synchronized care with health care providers
- Reduces stress levels for family caregivers



# **Connect With Us: Call our Helpline**

Our telephone helpline provides information, emotional support, education and resource referrals.



**HELPLINE:** 

844-435-7259

### **Connect With Us: "Like" us on Facebook**

By connecting with us on Facebook you will have access to:

- Local Alzheimer's news
- The latest dementia science updates
- Alzheimer's OC events
- Facebook Caregiver Support Group
- Full calendar of events, free to attend "Like" us at: <u>facebook.com/alzoc</u>



# **Connect With Us: Visit our Website**



In 2018, we helped over 28,000 people in Orange County

Learn about how our services changed the lives of thousands who are battling Alzheimer's and dementia in our community

**READ OUR 2018 IMPACT REPORT** 

Alzheimer's Orange County (ALZOC®) provides free programs and services for local families affected by Alzheimer's and dementia.

Have questions? Call our Helpline at 844-HELP-ALZ (844-435-7259)

Visit our website to learn more about who we are and what we do.

Get access to free educational materials, and view our calendar for upcoming workshops and community presentations.

#### Visit: www.alzoc.org